

Estimated Time: 15–20 Minutes

Read this guide fully before starting. Follow all steps in order.

Book Your Installation

Please email installations@joinlifeguard.com to book time with a specialist to help you during the setup.

Important Considerations

- Install this kit in one home only. Do not reuse for another client.
 - Plug all devices directly into wall outlets.
 - Do not use outlets controlled by wall switches.
 - Do not leave the home until activation is confirmed by support.
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STEP 1

Text Before You Begin

Once you arrive at the client home text 1-716-903-3992 — a specialist will confirm placement for your specific home before you begin.

Have the following ready:

- 6-Digit Kit ID
- Client name
- Installation address

Do not begin installation until you have communicated with support.

STEP 2

Install the LTE Router

Your support specialist will confirm router placement during the Step 1 call. General guidelines:

- Bend all 4 antennas straight up. Do not force past vertical.
- Place in a central location on an elevated surface, ideally near a window.
- Keep at least 2 feet from other electronics (TV, cable box, other Wi-Fi router, power supplies).
- Plug the power cord into the router, then plug the adapter into a wall outlet.
- Power light should turn on. If not: confirm outlet has power or try a different outlet.
- Wait 2–3 minutes for the router to connect before proceeding to Step 3.

No LTE Signal? We will suggest you use Ethernet Instead

Your specialist will notify you if the LTE connection is insufficient at this address.

- Locate the home's existing internet router (provided by their ISP).
- Plug one end of the ethernet cord into the WAN/Internet port on the Lifeguard router.
- Plug the other end into any available LAN port on the home's internet router.

Router Separation — Important

Keep the two routers at least 2 feet apart. Do not stack or place on the same shelf.

STEP 3

Install the Hub

Your specialist will confirm hub placement during the Step 1 call.

- Place the hub in the same room as the router.
- For larger homes, the specialist may advise a more central location.
- Plug directly into a wall outlet.

Light behavior:

- Flashing red = connecting
- Solid blue = connected

Hub still red after 5 minutes? Move it closer to the router.

Hub is ready when the light is solid blue.

STEP 4

Install Wi-Fi Motion Plugs

Plugs are labeled by room: Living Room, Bedroom, Bathroom, Kitchen.

For each plug:

- Do NOT press or hold the side button.
- Plug into a wall outlet in the matching room.
- If there is an available outlet plugs should be placed on an interior wall.
- Avoid placing behind large furniture or appliances.
- If no outlet is available in the room, use the nearest hallway or adjacent outlet.

Light behavior:

- Green = connecting
- Light off after ~1 minute = connected

Green stays on more than 5 minutes? Move plug to an outlet closer to the router.

STEP 5

Install Door & Fridge Sensors

Sensors are labeled: Front Door, Exit Door, Fridge Door.

Mount each sensor on the moving part of the door.

For each sensor:

- Ensure the surface is clean and dry.
 - Pull the clear activation strip — the light will blink.
 - Remove the adhesive backing.
 - Mount on the upper half of the door, on the handle side.
 - Press firmly for 10 seconds.
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STEP 6

Install Humidity Sensor

Install in the primary bathroom.

- Mount on the wall near the shower or bath, approximately 6 feet high.
 - Ensure the sensor is NOT in direct water spray or directly underneath the ceiling fan.
 - Ensure the surface is clean and dry.
 - Pull the activation strip — the light will blink.
 - Remove the adhesive backing.
 - Press firmly for 10 seconds.
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STEP 7

Confirm System Activation

Stay in the home and remain on the line with support until they confirm all of the following:

- Router online
- Hub connected
- All motion plugs reporting
- All door sensors reporting
- Humidity sensor reporting

Do not leave the home until activation is fully confirmed. Leaving early may require a return visit.

Final Check Before Leaving

- ✓ Router light on
- ✓ Hub solid blue
- ✓ All motion plugs installed — no light illuminated
- ✓ All door sensors installed and adhered
- ✓ Humidity sensor installed and adhered
- ✓ Activation confirmed by support

Support

Phone: 1-716-903-3992

Email: csheehan@joinlifeguard.com